

CONTACT YOUR LOCAL OFFICE IN TEXAS

FACE-TO-FACE HELP

IRS Taxpayer Assistance Centers are your source for personal tax help when you believe your tax issue cannot be handled online or by phone, and you want face-to-face assistance.

If you need to resolve a tax problem, have questions about how the tax law applies to your individual tax return, or you're more comfortable talking with someone face-to-face, visit your local Taxpayer Assistance Center where you can spread out your records and talk with an IRS representative across the counter. No appointment is necessary – just walk in. If you prefer, you may call a local number (see chart below) to learn about available and alternate services, and to reschedule appointments with IRS personnel. If you have an ongoing, complex tax account problem or a special need, such as a disability, an appointment may be requested. All other issues will be handled without an appointment.

NOTE: Before visiting your local office, please call the appropriate office listed in the chart below to find out what services are available. Services may vary from site to site. You can get these services on a walk-in, non-advance appointment basis.

Multilingual assistance is available in every office. Hours of operation are subject to change.

Abilene	341 Pine St. Abilene, TX 79601	Monday - Friday 8:30 a.m. - 4:30 p.m. (Closed for lunch 1:00 p.m. - 2:00 p.m.)	(325) 676-5709
Amarillo	7201 W. Interstate 40 Amarillo, TX 79106	Monday - Friday 8:30 a.m. - 4:30 p.m. (Closed for lunch 1:00 p.m. - 2:00 p.m.)	(806) 359-2160
Austin	825 E. Rundberg Ln. Austin, TX 78753	Monday - Friday 8:30 a.m. - 4:30 p.m.	(512) 499-5127
Beaumont	350 Pine St. Beaumont, TX 77701	Monday - Friday 8:30 a.m. - 4:30 p.m.	(409) 981-5760
Corpus Christi	555 N. Carancahua St. Corpus Christi, TX 78478	Monday - Friday 8:30 a.m. - 4:30 p.m.	(361) 903-1919
Dallas	1100 Commerce Dallas, TX 75242	Monday - Friday 8:30 a.m. - 4:30 p.m.	(214) 413-6010
Desoto	1801 N. Hampton Road Desoto, TX 75115	Monday - Friday 8:30 a.m. - 4:30 p.m. (Closed for lunch 1:00 p.m. - 2:00 p.m.)	(214) 413-6010
El Paso	700 E. San Antonio El Paso, TX 79901	Monday - Friday 8:30 a.m. - 4:30 p.m.	(915) 834-6508
Farmers Branch	4050 Alpha Rd. Farmers Branch, TX 75244	Monday - Friday 8:30 a.m. - 4:30 p.m.	(214) 413-6010
Ft. Worth	819 Taylor St. Ft. Worth, TX 76102	Monday - Friday 8:30 a.m. - 4:30 p.m.	(817) 978-3477
Harlingen	2701 S. 77 Sunshine Strip Harlingen, TX 78550	Monday - Friday 8:30 a.m. - 4:30 p.m.	(956) 365-5185
		This office will be closed indefinitely due to damages sustained during Hurricane Dolly, see McAllen next page	
Houston (Downtown)	1919 Smith St. Houston, TX 77002	Monday - Friday 8:30 a.m. - 4:30 p.m.	(281) 721-7021

Houston (NW)	12941 I-45 N. Houston, TX 77060	Monday - Friday 8:30 a.m. - 4:30 p.m.	(281) 721-7021
Houston (SE)	8876 I-45 S. Houston, TX 77017	Monday - Friday 8:30 a.m. - 4:30 p.m.	(281) 721-7021
Houston (SW)	8701 S. Gessner Houston, TX 77074	Monday - Friday 8:30 a.m. - 4:30 p.m.	(281) 721-7021
Longview	1800 NW Loop 281 Longview, TX 75604	Monday - Friday 8:30 a.m. - 4:30 p.m. (Closed for lunch 1:00 p.m. - 2:00 p.m.)	(903) 297-3142
Lubbock	1205 Texas Ave. Lubbock, TX 79401	Monday - Friday 8:30 a.m. - 4:30 p.m.	(806) 472-7582
McAllen	320 N. Main McAllen, TX 78501	Monday - Friday 8:30 a.m. - 4:30 p.m.	(956) 365-5185
Midland	1004 N. Big Spring Midland, TX 79701	Monday - Friday 8:30 a.m. - 4:30 p.m.	(432) 686-9977
San Angelo	33 E. Twohig San Angelo, TX 76903	Monday - Friday 8:30 a.m. - 4:30 p.m. (Closed for lunch 1:00 p.m. - 2:00 p.m.)	(325) 653-0082
San Antonio	8626 Tesoro Drive San Antonio, TX 78217	Monday - Friday 8:30 a.m. - 4:30 p.m.	(210) 841-2090
Texarkana	500 N. Stateline Ave. Texarkana, TX 75501	Monday - Friday 8:30 a.m. - 4:30 p.m. (Closed for lunch 1:00 p.m. - 2:00 p.m.)	(903) 794-8214
Tyler	909 ESE Loop 323 Tyler, TX 75701	Monday - Friday 8:30 a.m. - 4:30 p.m.	(903) 561-2732
Waco	6801 Sanger Ave. Waco, TX 76710	Monday - Friday 8:30 a.m. - 4:30 p.m. (Closed for lunch 1:00 p.m. - 2:00 p.m.)	(254) 741-2312
Wichita Falls	4309 Jacksboro Hwy. Wichita Falls, TX 76302	Monday - Friday 8:30 a.m. - 4:30 p.m. (Closed for lunch 1:00 p.m. - 2:00 p.m.)	(940) 766-6317

NOTE: The phone numbers in the chart above are not toll free for all locations. When you call, you will reach a recorded business message with information about office hours, locations and services provided in that office. You may leave a message to request an appointment for help resolving a tax issue or to reschedule an existing appointment. You will receive a return call within two business days. If face-to-face assistance is not a priority for you, you may also get help with IRS letters or resolve tax account issues by phone, toll free at 1-800/829-1040 (individuals) or 1-800/829-4933 (businesses).

The Taxpayer Advocate Service: Within Texas call:

Austin	(512) 499-5875
Dallas	(214) 413-6500
Houston	(713) 209-3660

Call 1-877/777-4778 elsewhere, or see [Publication 1546](#), *The Taxpayer Advocate Service of the IRS*.

NOTE: This information and Web links can be found at <http://www.irs.gov/localcontacts>.